



Children's Hospital
Informatics Program



Harvard
Medical School



Harvard
Medical
School



Countway Library of Medicine

PCHRI2006

The Harvard Medical School Meeting on Personally
Controlled Health Record Infrastructure

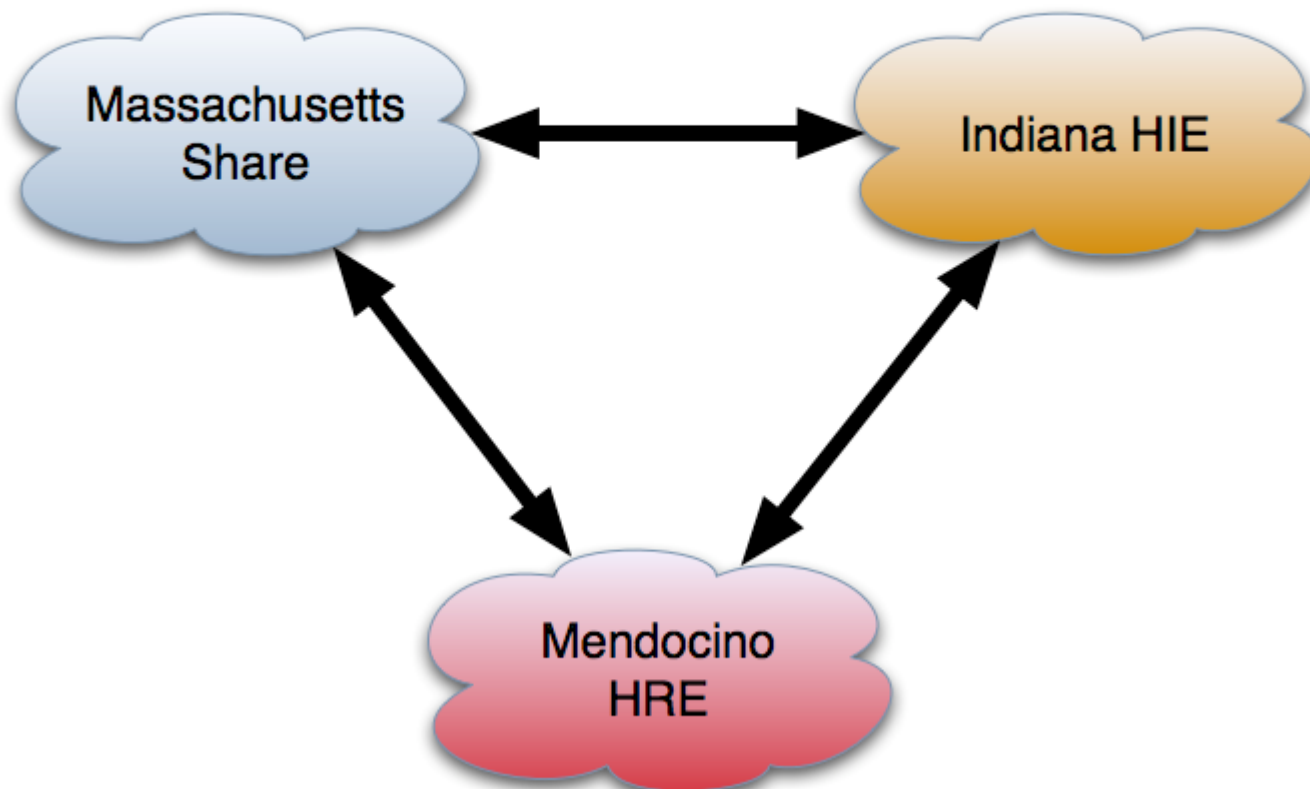
WWW.PCHRI2006.ORG

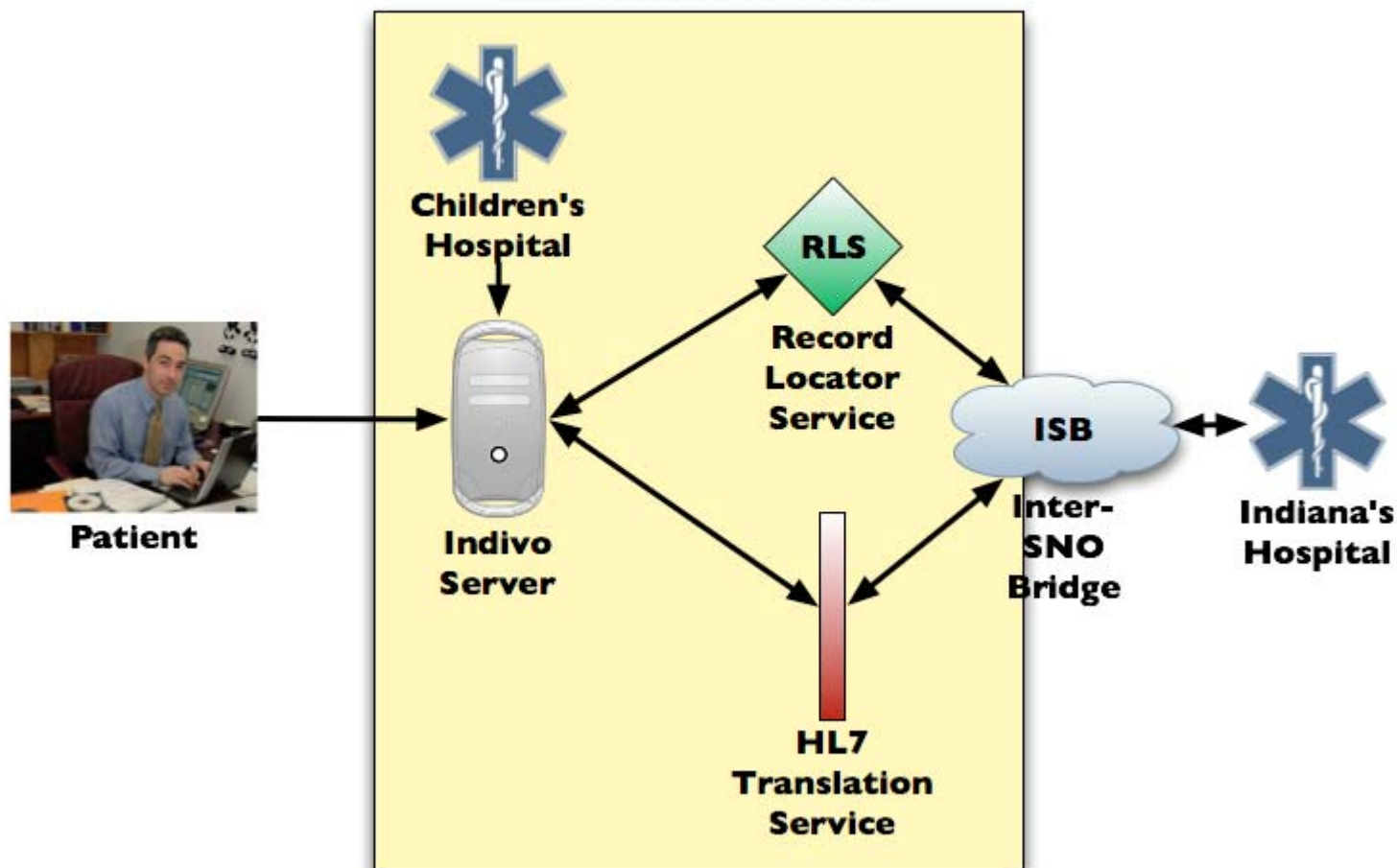
Models for PCHRI

Kenneth D. Mandl, MD, MPH

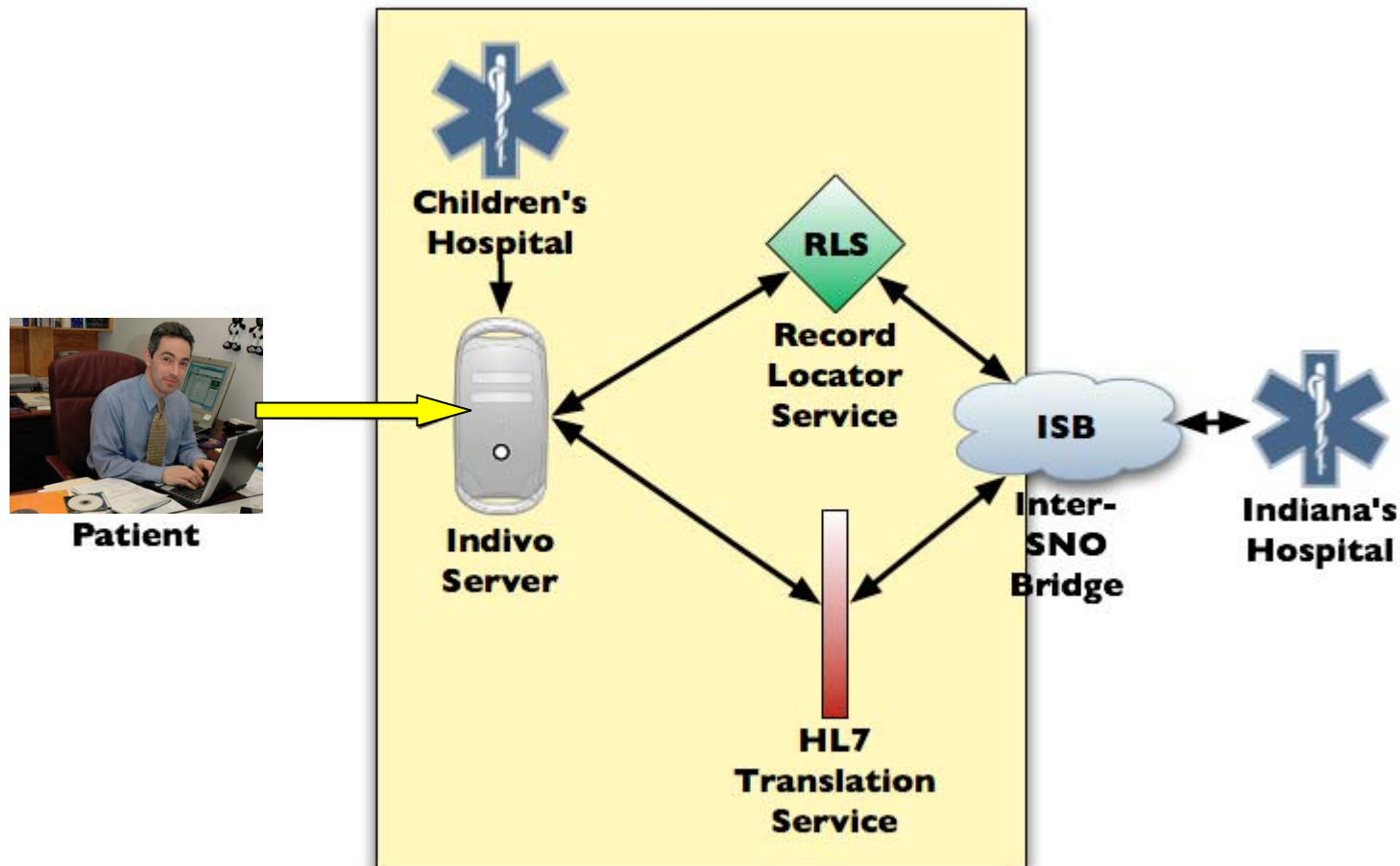


ONC-funded interregional architecture



MA-SHARE SNO

MA-SHARE SNO



DANIEL NIGRIN

INDIVO PERSONALLY-CONTROLLED HEALTH RECORD

[MESSAGES](#) | [SUBSCRIPTIONS](#) | [EXPORT RECORD](#) | [SHARING](#) | [LOG OUT](#)My Indivo Record dnigrin@ping.chip.org[HOME](#)[PERSONAL](#)[CONTACT INFO](#)[OTHER CONTACTS](#)[INSURANCE](#)[APPOINTMENTS](#)[CLINICAL NOTES](#)[LAB TESTS](#)[IMMUNIZATIONS](#)[MEDICATIONS](#)[PROBLEM LIST](#)[VITAL SIGNS](#)[SURVEYS](#)

MEDICATIONS

Medication Detail

[Back to Medications](#)[Edit This Document](#)

MEDICATION NAME

Tapazole (prescription)

DOSE

5 mg

ROUTE

by mouth

FREQUENCY

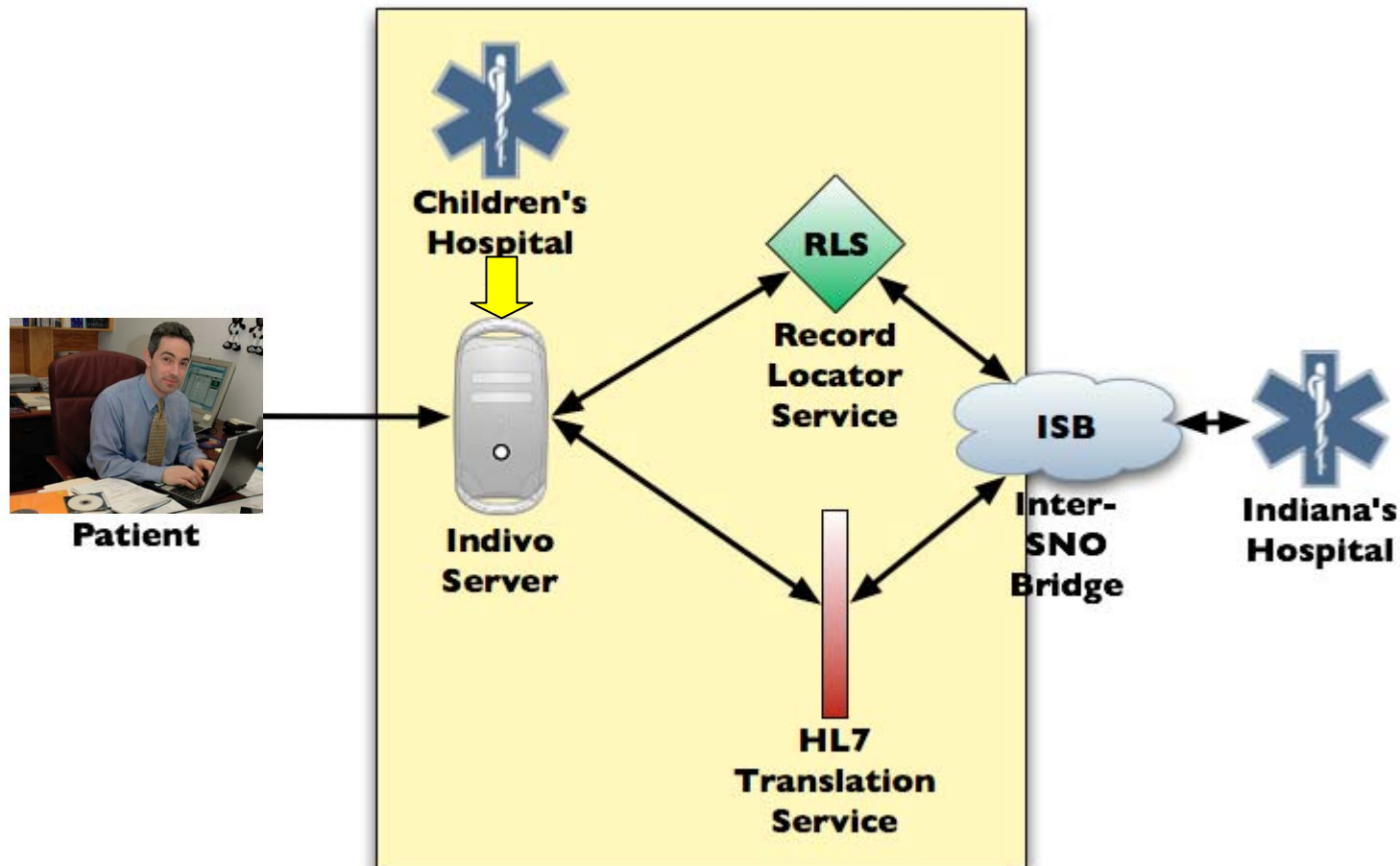
once a day

[DOCUMENT INFO](#)[UPDATE HISTORY](#)[ANNOTATIONS](#)

ADD NEW ANNOTATION

[Add](#)

MA-SHARE SNO





Indivo - Personally-Controlled Health Record

http://134.174.11.41/viewer.php

Latest Headlines

NFL.com - GameCenter : Game S... Statsworld Indivo - Personally-Controlled He...

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My Indivo Record dnigrin@ping.chip.org

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[CLINICAL NOTES](#)

[LAB TESTS](#)

[IMMUNIZATIONS](#)

[MEDICATIONS](#)

[PROBLEM LIST](#)

[VITAL SIGNS](#)

[SURVEYS](#)

SUBSCRIPTIONS

Subscribe To Children's Hospital Boston

PATIENT IDENTIFIER *

123456

This is the unique identifier provided by Children's Hospital Boston.

CONSENT

☒ **I agree**

I agree to allow this subscription agent to remotely update my record.

[save](#)

[cancel](#)



http://134.174.11.41/viewer.php



Latest Headlines

NFL.com - GameCenter : Game S...



Statsworld



Indivo - Personally-Controlled He...

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HOME

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APPOINTMENTS

CLINICAL NOTES

LAB TESTS

IMMUNIZATIONS

MEDICATIONS

PROBLEM LIST

VITAL SIGNS

SURVEYS

SUBSCRIPTIONS

Subscribe To MA-SHARE RHIO

PATIENT IDENTIFIER *

987654

This is the unique identifier provided by MA-SHARE RHIO.

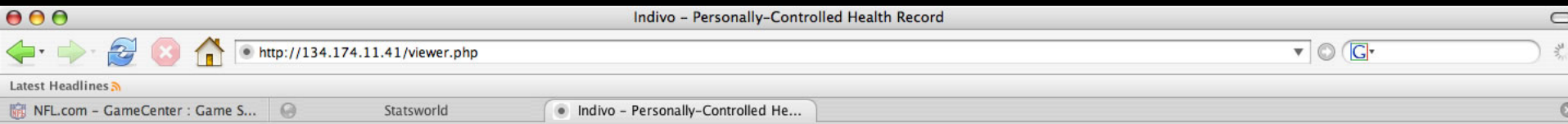
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cancel



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INDIVO PERSONALLY-CONTROLLED HEALTH RECORD

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HOME

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VITAL SIGNS

SURVEYS

SUBSCRIPTIONS

Your Subscriptions

CLICK AN AGENT TO VIEW OR CONFIGURE YOUR SUBSCRIPTION.

CHILDREN'S HOSPITAL BOSTON

This agent will securely update your record with signed data from the live Children's Hospital Boston database.

Update Interval: 24 hours

MA-SHARE RHIO

This agent will securely update your record with medication, allergy, and problem list data.

Update Interval: 24 hours

Available Subscription Agents

CLICK AN AGENT FOR MORE INFORMATION.

CAREGROUP - BETH ISRAEL DEACONESS MEDICAL CENTER

This agent will securely update your record with data from the CareGroup database.

Update Interval: 24 hours

MIT MEDICAL

This agent will securely update your record with data from the MIT Medical database.

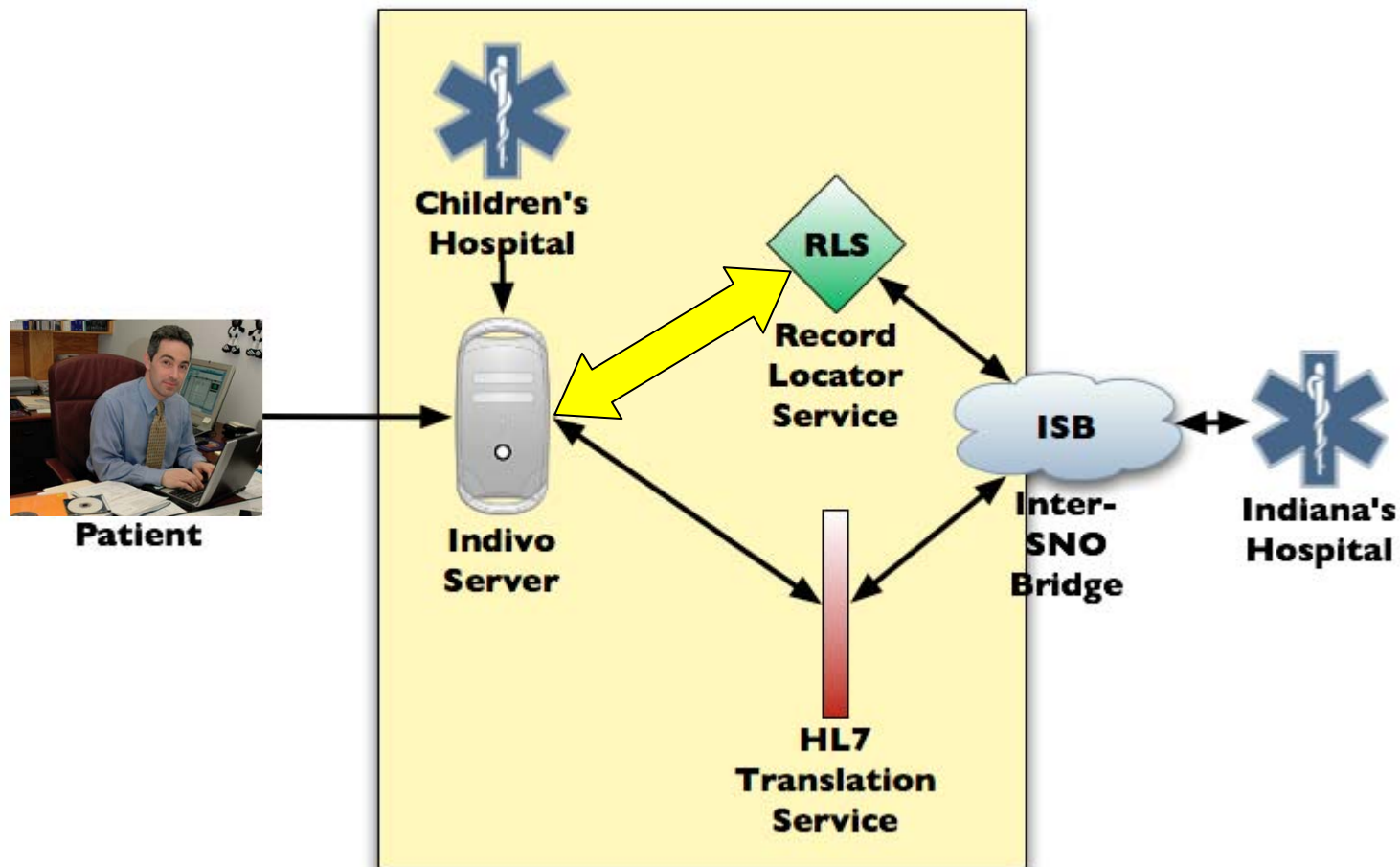
Update Interval: 24 hours

HARVARD UNIVERSITY HEALTH SERVICES

This agent will securely update your record with data from the HUHS database.

Update Interval: 24 hours

MA-SHARE SNO



The diagram illustrates the Indivo architecture components and their interactions:

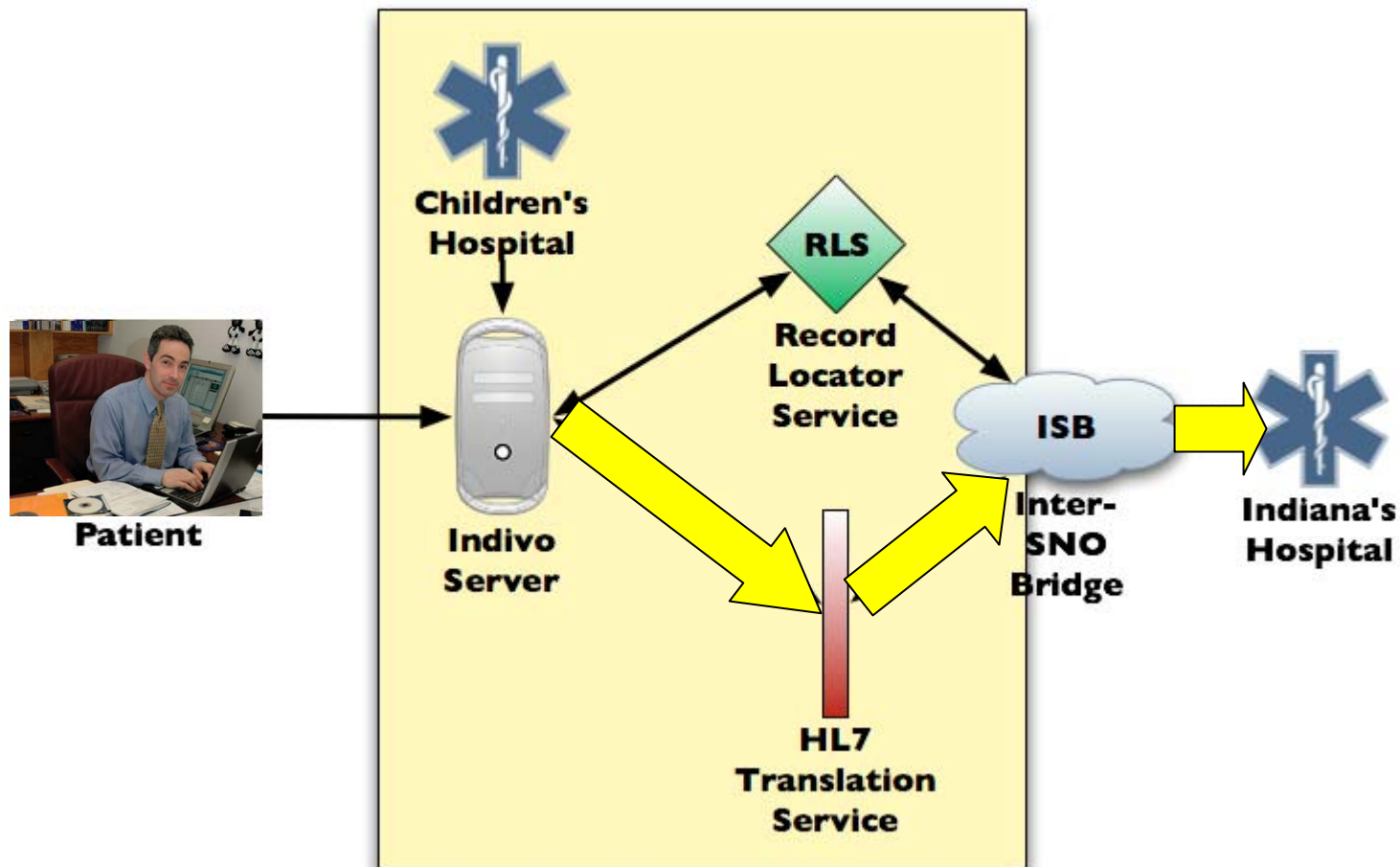
- Children's Hospital**: Represented by a blue Star of Life icon. It connects to the **Indivo Server**.
- Indivo Server**: Represented by a grey server icon. It receives data from the Children's Hospital and interacts with the **RLS**, **HL7 Translation Service**, and the **Cloud**.
- RLS (Record Locator Service)**: Represented by a green diamond. It receives data from the Indivo Server and sends data back to it.
- HL7 Translation Service**: Represented by a red vertical bar. It receives data from the Indivo Server and sends data to the **Cloud**.
- Cloud**: Represented by a blue cloud icon. It receives data from the HL7 Translation Service and sends data to the **RLS**.

```
graph TD; CH[Children's Hospital] --> IS[Indivo Server]; IS --> RLS[RLS]; RLS --> IS; IS --> HTS[HL7 Translation Service]; HTS --> Cloud[Cloud]; Cloud --> RLS;
```



Patient

MA-SHARE SNO





FileViewWindowsHelp

Last NameFirst NameMiddle Name

NigrinDaniel

StreetCityStateZip

GenderMBirthdate11/19/1965SSNMRNInstitution

Red fields are required.

Advanced Querying

Nigrin, Daniel IndivAtChildrensBoston IndivAtChildrensBoston http://org.chip.indiv installation : dnigrin@ping.chip.org Age: 41 Years (user: USER, GUEST)

Query Parameters:

NAME: Nigrin, Daniel
SEX: M
DOB: 19-Nov-65

Medication Dispensing History:

Medication	Dosage	Last Filled Date
Tapazole	5 : mg	

Clinical Results:

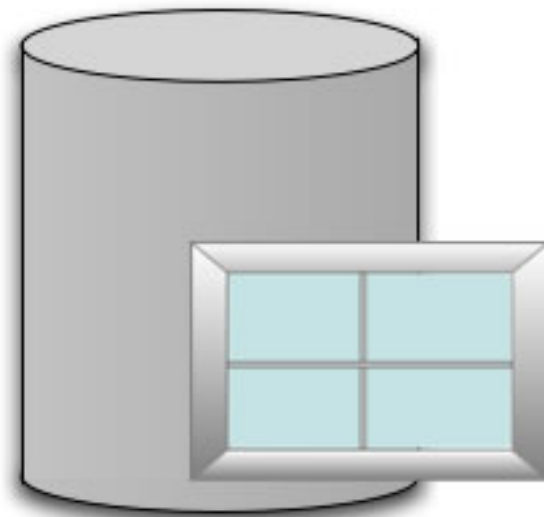
Date	Description	Elapsed	Re	
20-Apr-06 08:58	Blood Glucose	-171 Days	23	
20-Apr-06 05:02	Blood Glucose	-171 Days	279.0 mg/dL	(dnigrin@ping.chip.org, IndivAtChildrensBoston IndivAtChildrensBoston Http://Org.Chip.Indiv.Installation) {a}
20-Apr-06 07:46	Blood Glucose	-172 Days	252.0 mg/dL	Nigrin, Daniel (dnigrin@ping.chip.org, IndivAtChildrensBoston IndivAtChildrensBoston Http://Org.Chip.Indiv.Installation) {a}
19-Apr-06 09:25	Blood Glucose	-172 Days	207.0 mg/dL	Nigrin, Daniel (dnigrin@ping.chip.org, IndivAtChildrensBoston IndivAtChildrensBoston Http://Org.Chip.Indiv.Installation) {a}
19-Apr-06 04:39	Blood Glucose	-172 Days	201.0 mg/dL	Nigrin, Daniel (dnigrin@ping.chip.org, IndivAtChildrensBoston IndivAtChildrensBoston Http://Org.Chip.Indiv.Installation) {a}
18-Apr-06 09:08	Blood Glucose	-173 Days	141.0 mg/dL	Nigrin, Daniel (dnigrin@ping.chip.org, IndivAtChildrensBoston IndivAtChildrensBoston Http://Org.Chip.Indiv.Installation) {a}
18-Apr-06 05:11	Blood Glucose	-173 Days	251.0 mg/dL	Nigrin, Daniel (dnigrin@ping.chip.org, IndivAtChildrensBoston IndivAtChildrensBoston Http://Org.Chip.Indiv.Installation) {a}
18-Apr-06 01:31	Blood Glucose	-173 Days	163.0 mg/dL	Nigrin, Daniel (dnigrin@ping.chip.org, IndivAtChildrensBoston IndivAtChildrensBoston Http://Org.Chip.Indiv.Installation) {a}
18-Apr-06 06:24	Blood Glucose	-174 Days	240.0 mg/dL	Nigrin, Daniel (dnigrin@ping.chip.org, IndivAtChildrensBoston IndivAtChildrensBoston Http://Org.Chip.Indiv.Installation) {a}
17-Apr-06 10:11	Blood Glucose	-174 Days	220.0 mg/dL	Nigrin, Daniel (dnigrin@ping.chip.org, IndivAtChildrensBoston IndivAtChildrensBoston Http://Org.Chip.Indiv.Installation) {a}
17-Apr-06 07:24	Blood Glucose	-174 Days		Nigrin, Daniel (dnigrin@ping.chip.org, IndivAtChildrensBoston IndivAtChildrensBoston Http://Org.Chip.Indiv.Installation) {a}

Our “Watson, come here I need you”
moment

Personal information access point

- Tethered PHR

Tethered PHR

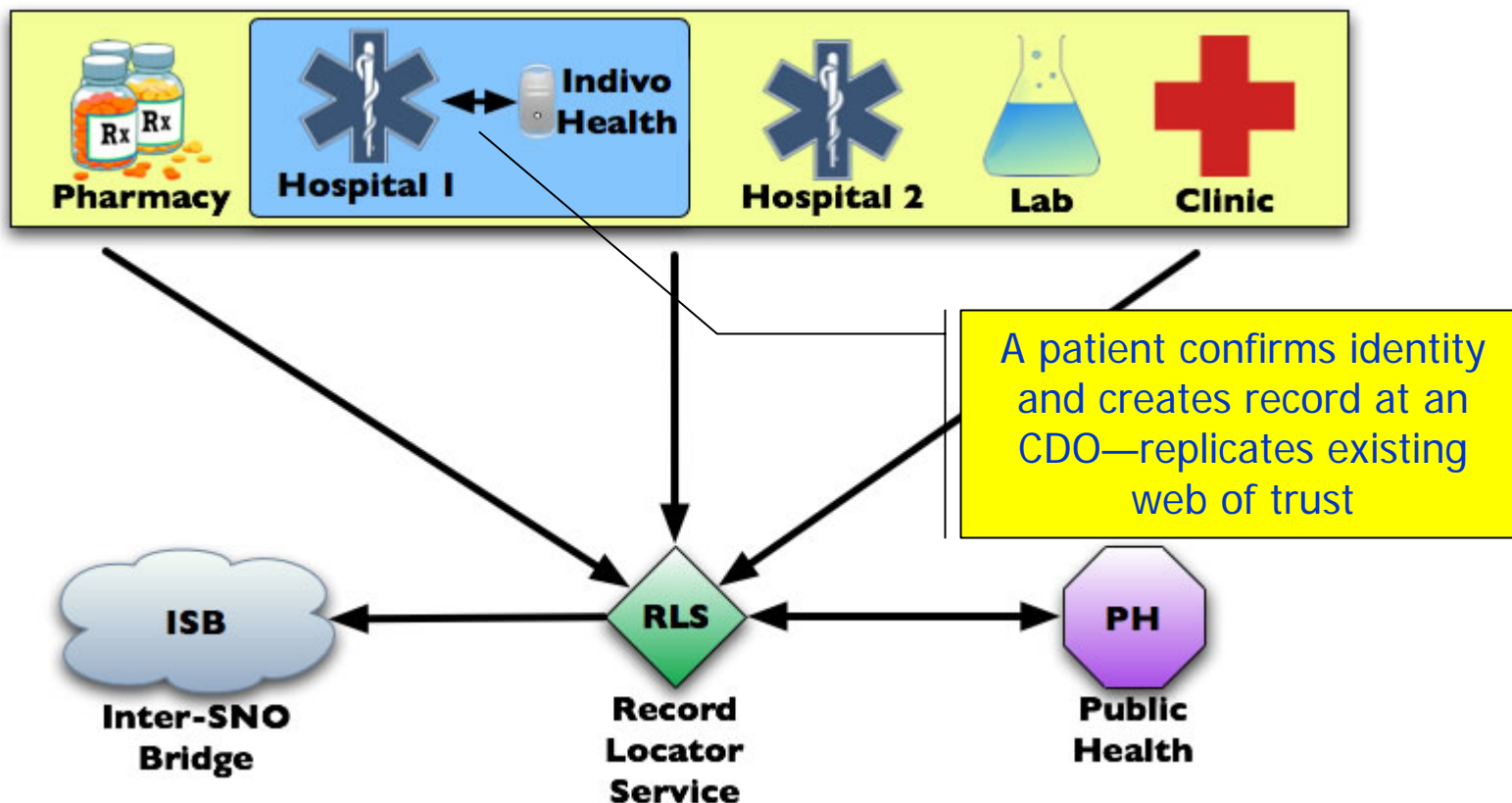


Window onto a single
institutional database

Personal information access point

- Tethered PHR
- Personal NHIN gateway via CDO

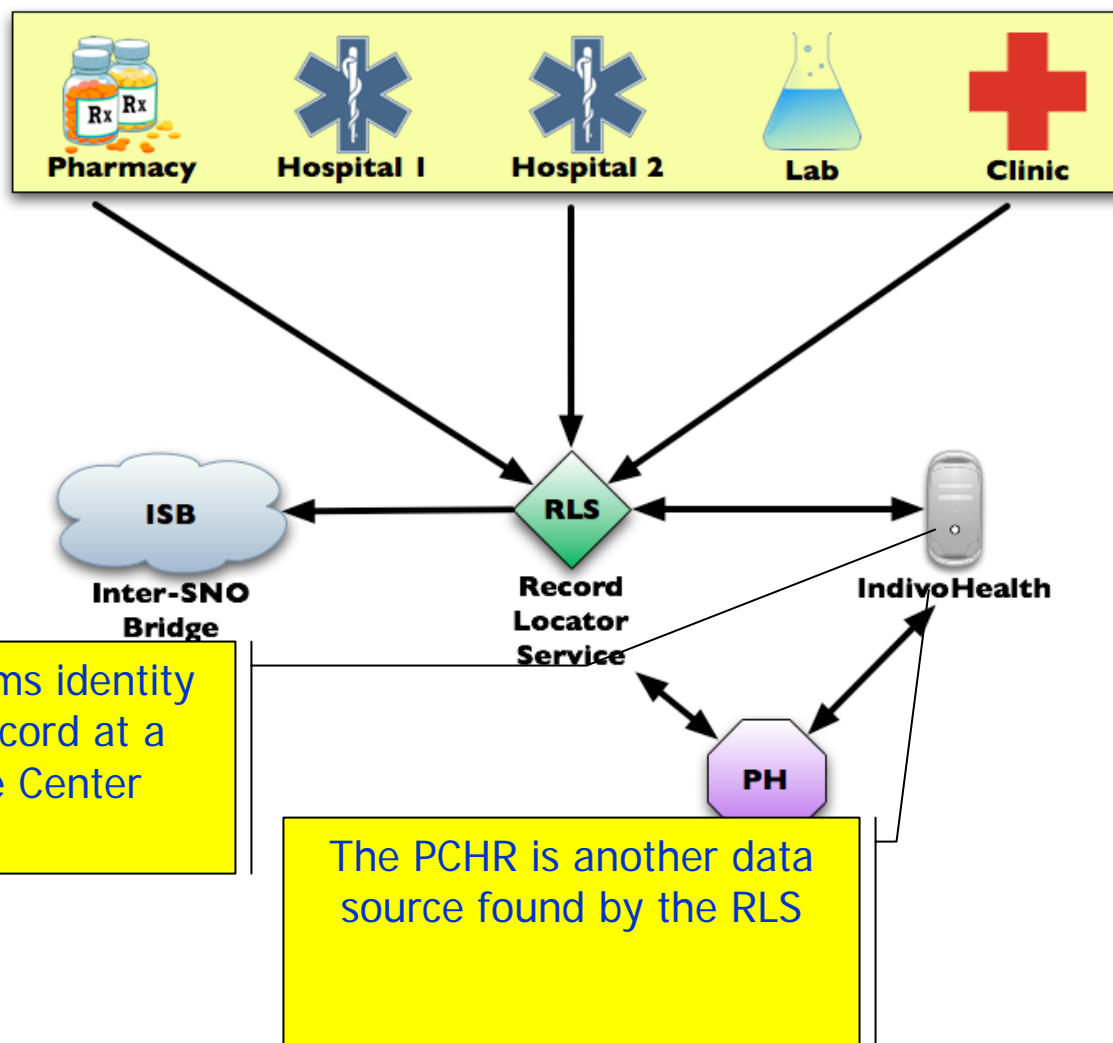
Personal NHIN gateway via CDO



Personal information access point

- Tethered PHR
- Personal NHIN gateway via CDO
- Personal NHIN via PCHR service

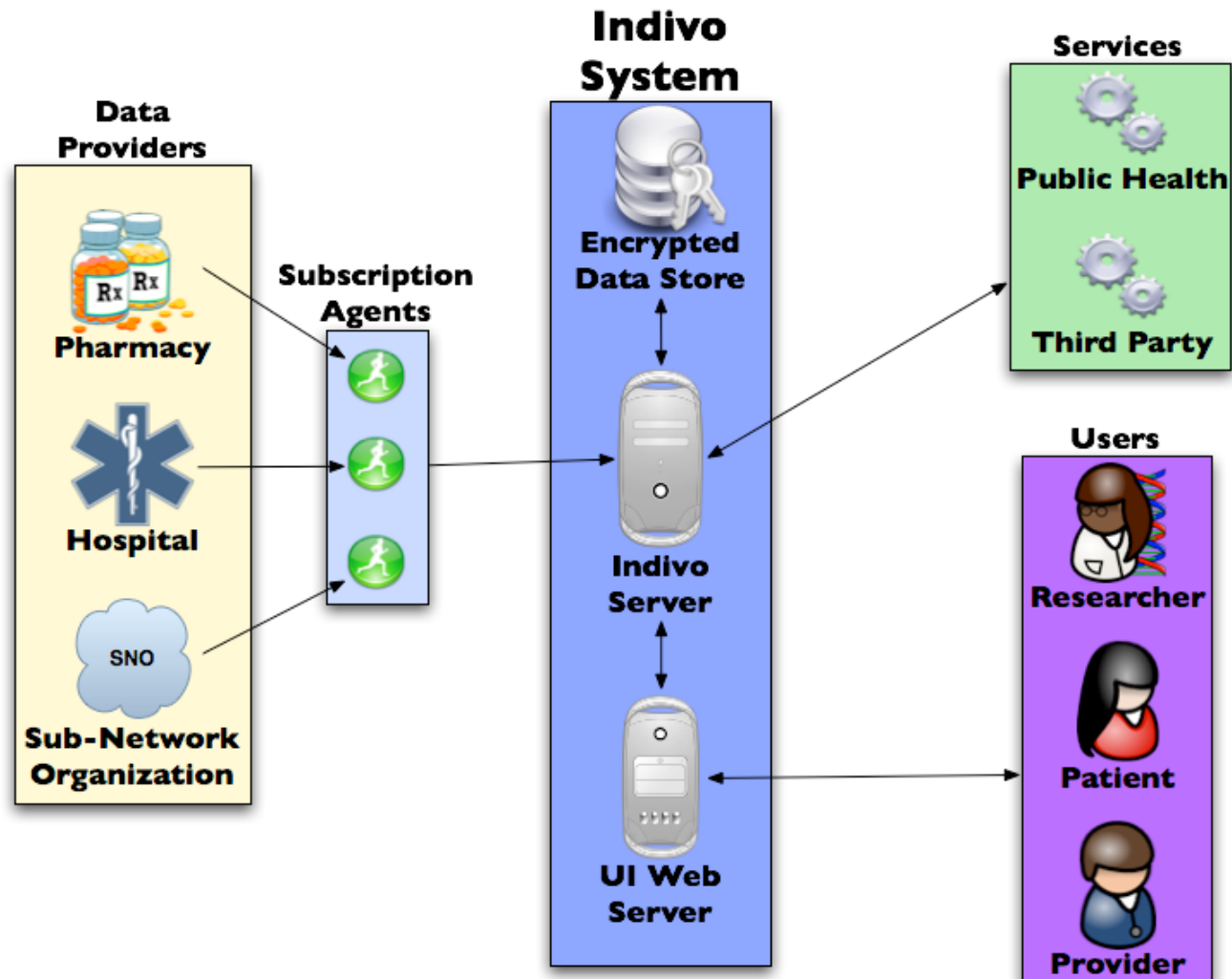
Personal NHIN gateway via PCHR service

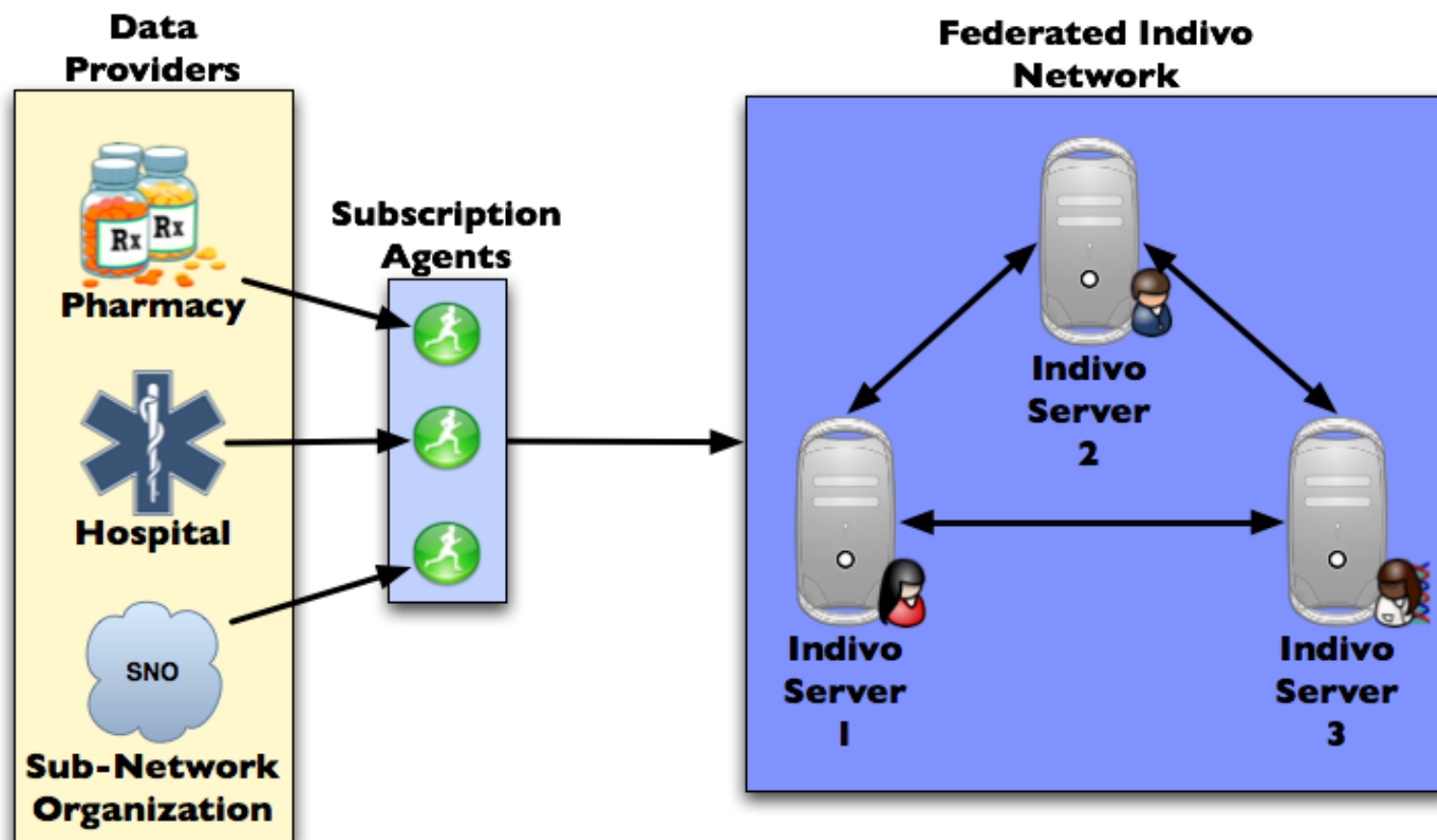


Personal information access point

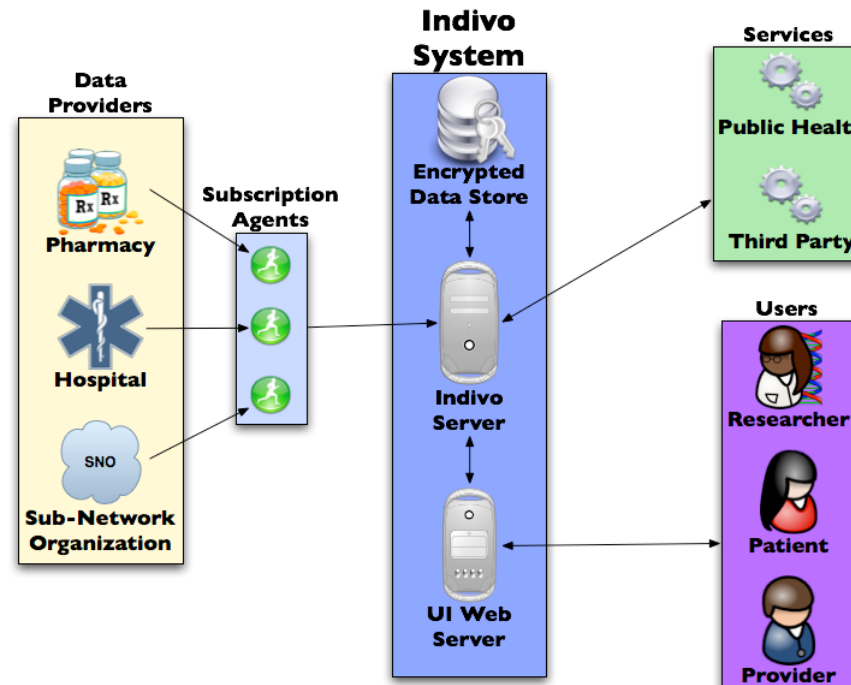
- Tethered PHR
- Personal NHIN gateway via CDO
- Personal NHIN gateway via PCHR service
- PCHR-centric (Aristotelian)

PCHR-centric (Aristotelian)





- The main reason not to subscribe to the Aristotelian model is because you do NOT believe that patients should control all information flow.

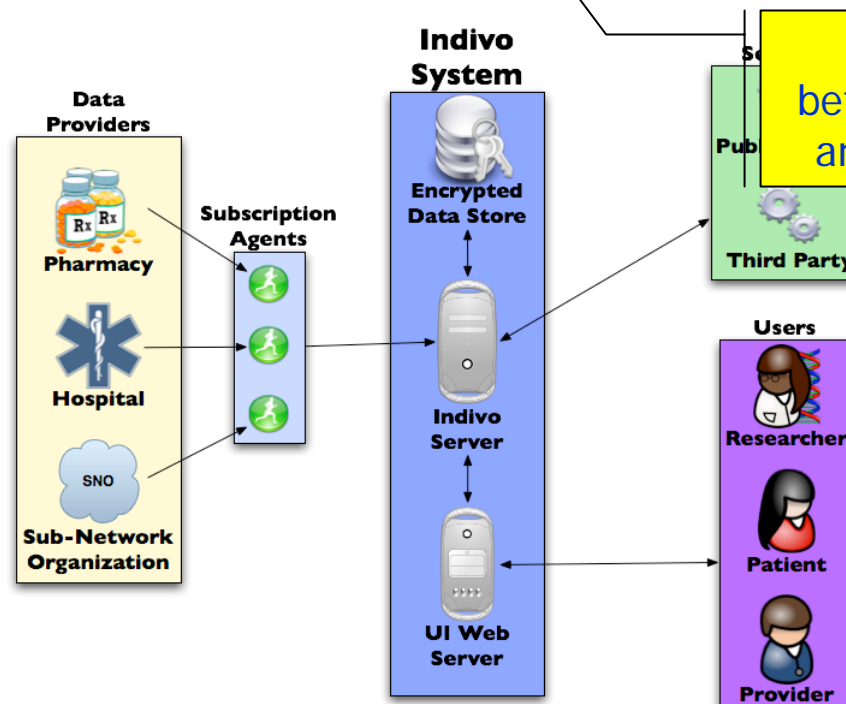


- “De-identified data”
- Mandatory reporting in public health
- Surveillance

Sweeney 87% rule—
don't we want to
go beyond
aggregated counts?

Public acceptance
and the danger of
opt out (or failure to
opt in)

Bidirectional
between institution
and public health



Rely on individual rights

- Confront privacy head on by exercising individual rights to information
- **The patient is the integrator of his/her own medical record**

A score card

1. Personal control
2. Public Health/research
3. Completeness

Even in a RHIO-enabled world

- Privacy
 - ✓ April 2006 ACLU letter to Congress
 - ✓ Moving toward a system of opt in and opt out
 - ✓ Danger is a massive opt out or failure to opt in
- Personal control allows HIPAA compliant sharing of medical data for public health and research

Patient role

- Patients can
 - ✓ access the record
 - ✓ grant access to others
 - ☞ specific to their role
 - ☞ of selected portions of the record
 - ✓ store their record in a location of their choice
 - ✓ annotate in the record (but not delete)

Help

Logout

SELECT DATE

20	21	22	23	24	25	26	19
27	28	29	30	31	1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	

SELECT HOSPITAL/SYNDROME

	MGH	AGH	ALL MA	BEV	BIDMC	CHB
RESP	---					
GI						
RASH						
NEURO						
HEMOR						
ALL						
INJ						

SELECT ABBERRATION

Aberrations For Current Selection

--- MGH RESP ^S 9/7 [details](#) [export](#)

Other Aberrations

--- MGH RESP ^S 9/7 [details](#) [export](#)

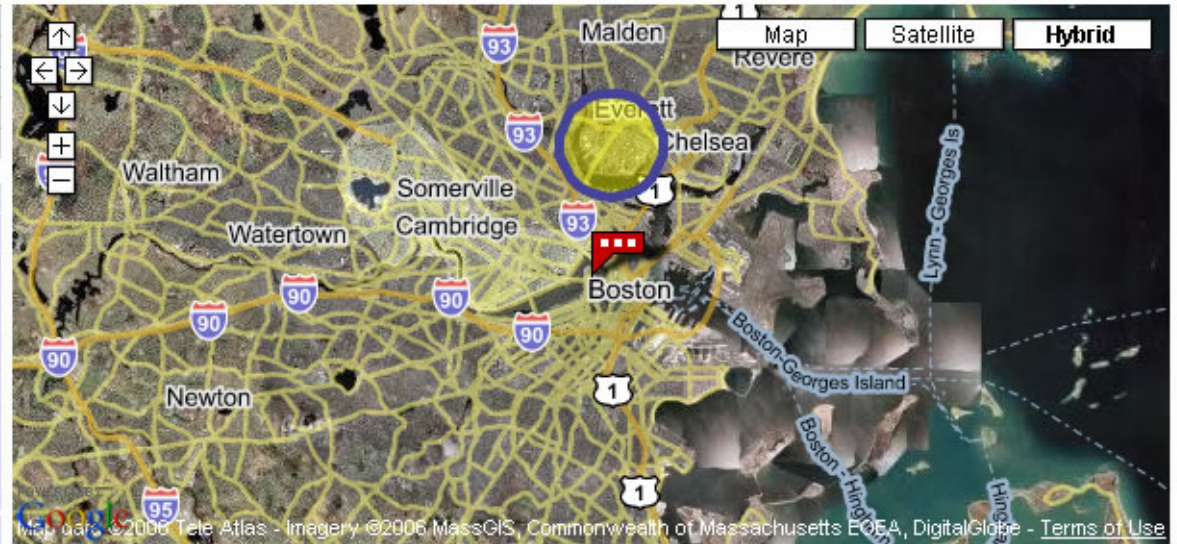
--- MGH RESP ^S 9/6 [details](#) [export](#)

--- CHB RESP ^S 8/26 [details](#) [export](#)

--- SSHORE GI ^T 9/1 [details](#) [export](#)

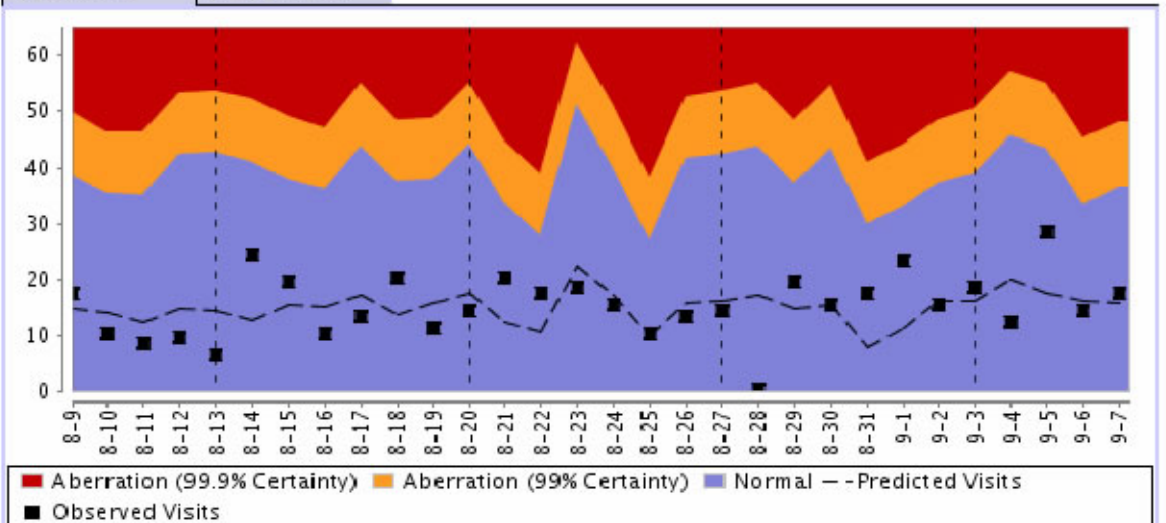
LEGEND

Active	Inactive	
		- Normal
---	---	- Aberration (99% Certainty)
---	---	- Aberration (99.9% Certainty)
		- Result not yet available
S/T		- Spatial/Temporal Aberration



TEMPORAL

HISTORICAL



Flipside of completeness is fragmentation

- Ironically, the technology to integrate is itself fragmenting
- At this moment in time, fragmentation of PCHR's themselves—many many offerings.
 - ✓ Health insurance plans
 - ✓ Employers
 - ✓ Hospitals
 - ✓ Primary care practices
 - ✓ Independent models

Tethered PHR

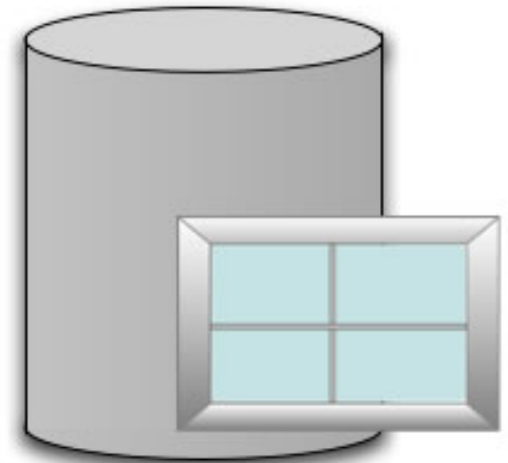
- Identity management—by CDO
- Patient information access—website at each site of care
- Data aggregation—none

Score:

1. Personal control
2. Public Health/research
3. Completeness








Context
specific



Personal NHIN gateway via CDO

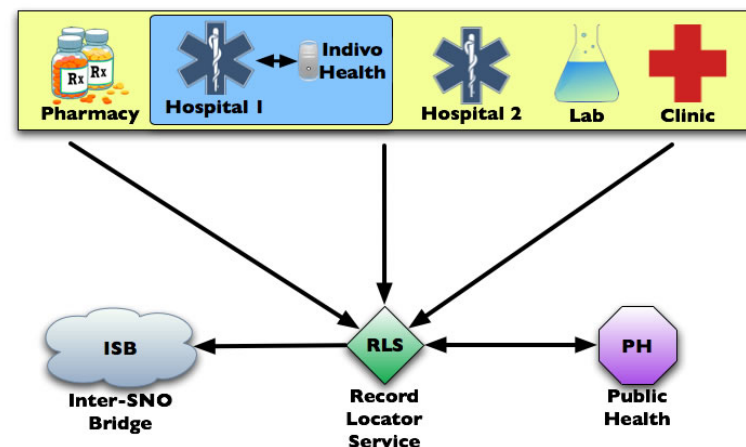
- Identity management—by CDO
- Patient information access—via PCHR website
- Data aggregation—by coordinating entity

Score:

1. Personal control 
2. Public Health/research   
3. Completeness 

Dependent on rate of
SNO development.
Hospital 2 has to
trust Hospital 1






Would be
3 except
for opt out



Personal NHIN gateway PCHR Service

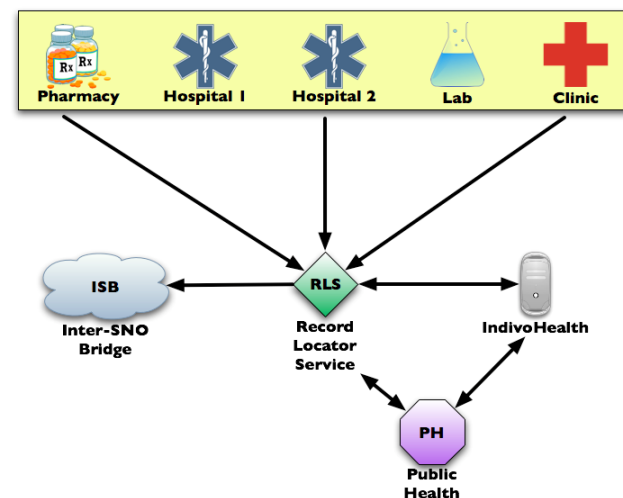
- Identity management—by PCHR service
- Patient information access—via PCHR website
- Data aggregation—by coordinating entity

Score:

1. Personal control 
2. Public Health/research   
3. Completeness 

Dependent on rate of
SNO development

Would be
3 except
for opt out



PCHR-centric (Aristotelian)

- Identity management—by PCHR service
- Patient information access—via PCHR website
- Data aggregation—by PCHR service

Score:

1. Personal control



2. Public Health/research

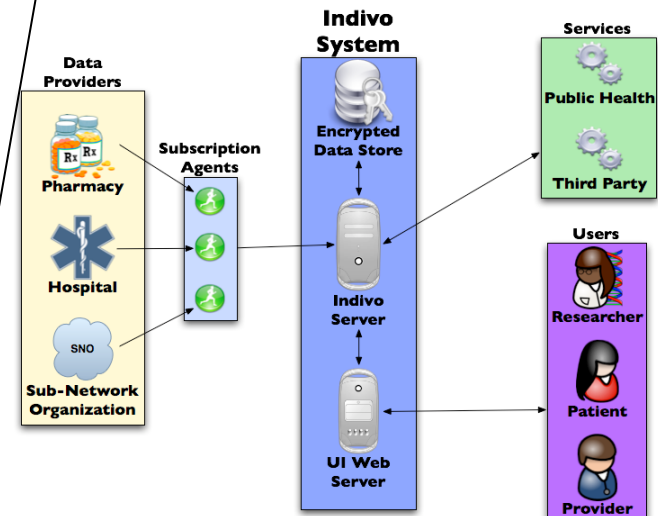


3. Completeness



It may be much faster to hook up individuals to their CDOs than to convince CDO's to share data in a SNO

Here non participation is a factor



BMJ

Information in practice

Public standards and patients' control: how to keep electronic medical records accessible but private

Kenneth D Mandl, Peter Szolovits, Isaac S Kohane

The NEW ENGLAND JOURNAL *of* MEDICINE

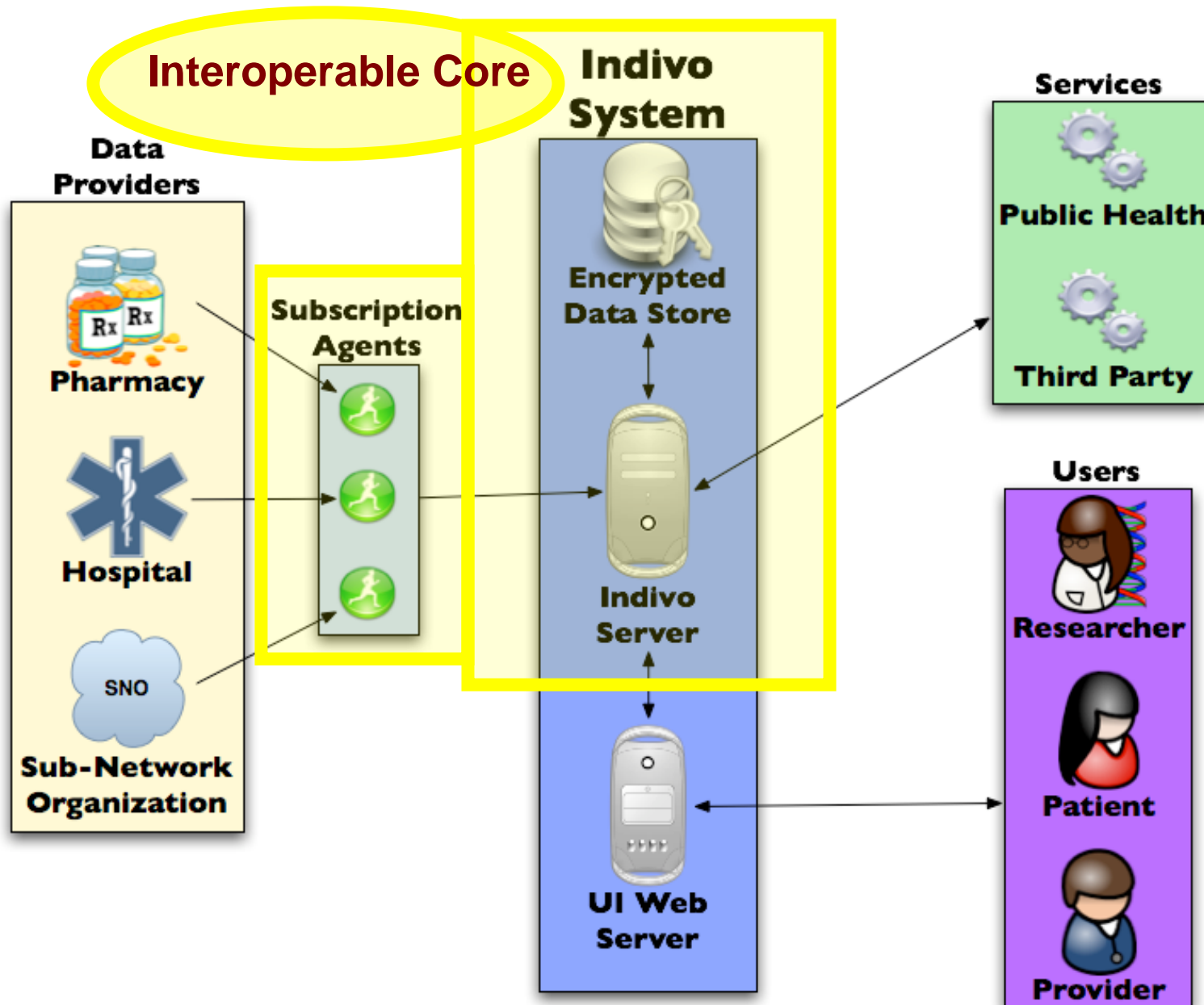
SOUNDING BOARD

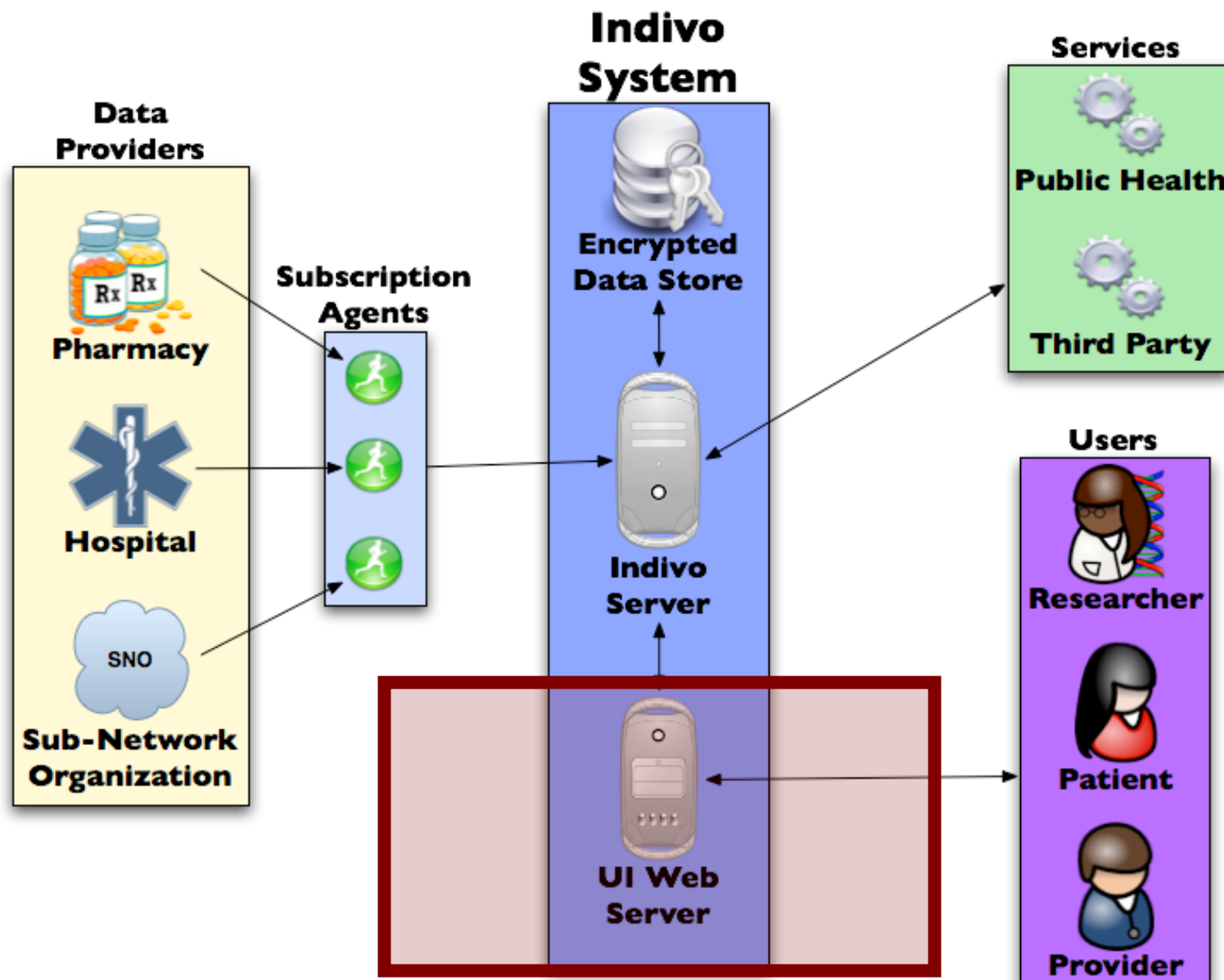
Health-Information Altruists — A Potentially Critical Resource

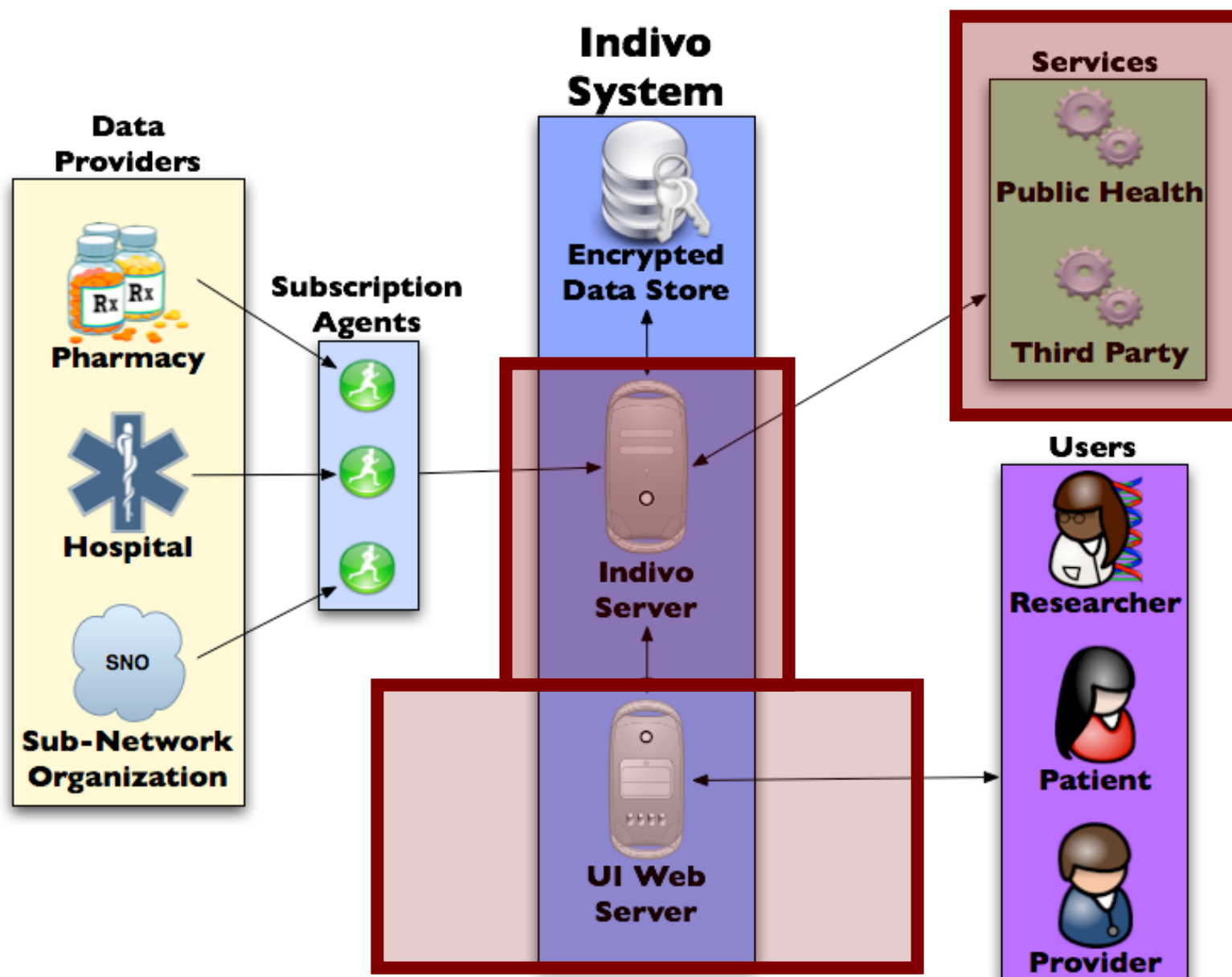
Isaac S. Kohane, M.D., Ph.D., and Russ B. Altman, M.D., Ph.D.

One of the key ideas behind sequencing the human genome was the promise of “personalized medicine.” The idea was that genetic information could be used to make health care more precise, effica-

the National Human Genome Research Institute, has called for large cohorts (at least 200,000 subjects) to be assembled simply to achieve the necessary sample sizes to overcome the problems of







The NEW ENGLAND JOURNAL of MEDICINE

Perspective

AUGUST 31, 2006

Primary Care — Will It Survive?

Thomas Bodenheimer, M.D.

The American College of Physicians recently warned that “primary care, the backbone of the nation’s health care system, is at grave risk of collapse.”¹ And indeed, primary care is facing

a confluence of factors that could spell disaster. Patients are increasingly dissatisfied with their care and with the difficulty of

expressing frustration that the knowledge and skills they are expected to master exceed the limits of human capability, making

it difficult to maintain satisfaction simultaneously breed frustration in physicians.

Contributing to this frustration is the growing set of demands placed on primary care. The preventive services that a physician either ought to provide because there is evidence of their efficacy or might provide because of the



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